Rittal Configuration System
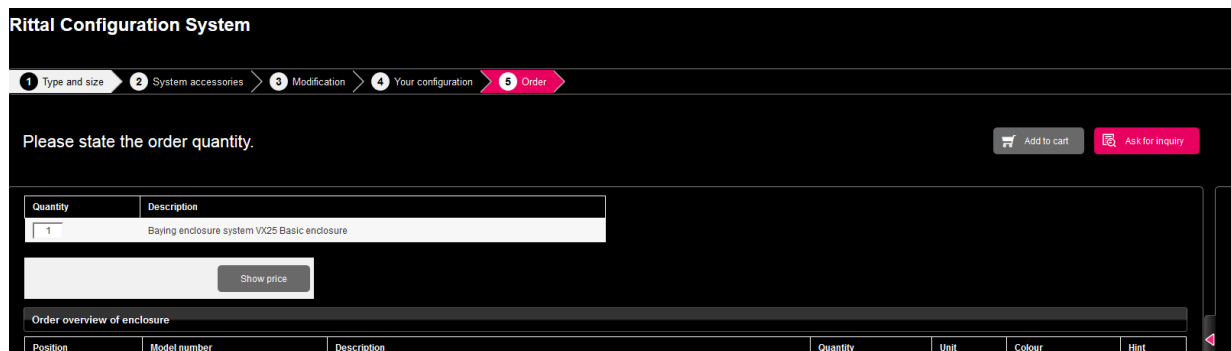**Application Note 2018-07-01**

Customer inquiries by e-Mail

This application note explains the content and handling of an inquiry sent by e-Mail from the Rittal Configuration System.

Step 1: Inquiry

A product configuration has been finished and shall be inquired. Select the "Order" tab and click on the "Ask for inquiry" button. A pop-up opens which needs to be filled with your contact information.

Step 2: e-Mail

Rittal Configuration System is generating all technical data of your configuration and sends an e-Mail to you. A copy of this e-mail will be send to your Rittal office depending on the country which has been selected in the contact form. Rittal will send a quotation based on the article list and quantities shown in the e-Mail.

Enquiry and configuration data generated via the Rittal Configuration System – Company Rittal

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configuration_VX.rics

Dear Max Mustermann,

thank you for your interest in our products. Your request will be processed immediately and you will get an offer for your configuration soon.

Following the link you can download the following documentation of your configuration:

- Bill of material in the csv-file-format
- Assembly instruction
- CAD data (formats: 3D pdf, step, dxf)
- NC program for Perforex machining centre (US and EU version)
- EPLAN Pro Panel file

Download

The enclosed configuration file is the result of your web configuration. You can re-upload the file into the "Rittal Configuration System" configurator to continue editing it.

Best regards,
your RITTAL team

Further details of your enquiry

Date of enquiry:2018/04/21 09:44:50

Your data

Company: Rittal
Name: Max Mustermann
Street: Auf dem Stützelberg
Post code: 35745
City: Herborn
E-mail: dietrich.s@rittal.de
Phone: 0123456
Country: Germany
Fax:
Customer ID:
Comment:
Save my personal details: Yes
Mechanical modification at Rittal: No

Your articles

Position	Article number	Description	Quantity
1	8884000	Baying enclosure system VX25 Basic enclosure	1Pc(s.)
2	8620002	Base/plinth corner piece with base/plinth trim panels, front and rear, 100 mm	1Packs of
3	8618330	180° hinges for VX	1Packs of
4	8620031	Base/plinth trim panels, side, 100 mm for base/plinth system VX	1Packs of
5	8184245	Side panels, screw-fastened, sheet steel for VX	1Packs of

Name of configuration file is:configuration_VX.rics

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Beside technical data and the article list the e-Mail contains also a package of manufacturing documents for your configured enclosure such as:

- CAD files (dxf, step)
- assembly documentation
- CNC files for the Perforex machining centre (for EU and US version)
- a bill of material (.csv)
- Pro Panel file
- the file of your configuration (.rics)

Name	Größe	Gepackte G...	Geändert am
3D	2 826 247	727 515	
Assembly	179 719	149 580	
DXF	277 038	120 125	
Perforex_EU	75 850	53 018	
Perforex_US	75 850	53 018	
ProPanel	8 844 451	8 840 822	
bill-of-material.csv	40	42	2018-05-15...
configuration.rics			

The file folder Perforex_US contains the data and programs for the automated milling machine Perforex BC series as configured for the US market. The folder Perforex_EU contains the data and programs for the automated milling machine Perforex BC series as configured for the EU market.

The folder DXF contains the CAD drawings in a DFX format (2D) and a summary of all milling and drilling data in a table form. The folder Assembly contains the assembly description of the configuration and different views of the enclosure. The folder 3D contains the assembly in a STEP format (3D) as well in PDF format (3D).

The ProPanel folder contains a ProPanel project file of your configuration which can be imported in your ProPanel Software.

The file configuration.rics file contains the source data of the configuration. It is independent from the language. You can use this file to check or to reuse your configuration. For more information please read the application note "file management".