

Rittal – The System.

Faster – better – everywhere.



No-one knows your machines better than the manufacturer

Rittal Manufacturer's Service specialists safeguard the availability and performance of your machine – at plannable cost.

ENCLOSURES

POWER DISTRIBUTION

CLIMATE CONTROL

IT INFRASTRUCTURE

SOFTWARE & SERVICES

FRIEDHELM LOH GROUP



Advantage through availability

Unplanned downtimes cost much more money and time than planned maintenance.

Preventive maintenance to keep production running smoothly.

Your machines represent the heart of your business. Unplanned downtime can easily lead to delivery bottlenecks, leaves your customers dissatisfied and literally costs you money.

With our individual service concepts, we safeguard the availability of your Perforex machining centre BC, Perforex laser centre LC or Secarex cutting centre.

The benefits of preventive maintenance



Maximum production reliability and a long service life for your machines



Rittal Manufacturer's Service – qualified Rittal service technicians



Plannable costs – fixed and transparent terms, including a reduced hourly rate



Fast problem rectification and guaranteed response times



We are on hand to assist you around the clock



Remote service



Maintenance in accordance with DIN 31 051/DIN EN 13 306



Original spare parts



Optimum support – direct from the manufacturer

Remain competitive by relying on the expertise and commitment of our highly qualified service technicians.

Enjoy the constantly high quality of service provided by Rittal. Our service technicians undergo regular training and are in permanent contact with the technical

departments. You can thus rest assured that your machines will function exactly the way you expect.








Elements of preventive maintenance

- ✓ Visual inspection and assessment of the general condition
- ✓ Elimination of contamination
- ✓ Lubrication and adjustment of mechanical moving parts
- ✓ Checking of master reference values
- ✓ Checking of calibration
- ✓ Check for damage to limit switches and sensors
- ✓ Checking of drilling accuracy
- ✓ Checking of software versions and – if necessary – installation of software updates

Upon completion of the maintenance, a meeting is held to present our findings on the current machine condition. Items which display significant deviations can then be discussed with you on site.

Define your own individual service package

Opt for an individual service contract for your Perforex machining centre BC, Perforex laser centre LC or cutting centre Secarex AC18 today. Combine the standard contract with optional modules, for service tailored optimally to your particular needs. In this way, you can calculate your service budget for the coming years.

		Scope of services included in standard contract	Optional contract modules
Maintenance		1x per year	2x per year
Availability		workdays (Mon – Fri) 7 a.m. – 5 p.m.	24/7/365
On-site service		within 72 hours, incl. reduced hourly rate	within 48 hours, incl. reduced hourly rate
Warranty		no warranty extension	+ 12 months
Individual spare parts stocks		upon request	
DXF training Remote		one training session	
Software update		as necessary (but excluding hardware/PC or operating system replacement)	

Call us now
Tel.: +49-2772 / 505 1717
servicesales@rittal.de

10.2018

ENCLOSURES

POWER DISTRIBUTION

CLIMATE CONTROL

IT INFRASTRUCTURE

SOFTWARE & SERVICES

