








Define your own individual service package

Opt for an individual service contract for your Perforex machining centre BC, Perforex laser centre LC or cutting centre Secarex AC18 today. Combine the standard contract with optional modules, for service tailored optimally to your particular needs. In this way, you can calculate your service budget for the coming years.

		Scope of services included in standard contract	Optional contract modules
Maintenance		1x per year	2x per year
Availability		workdays (Mon – Fri) 7 a.m. – 5 p.m.	24/7/365
On-site service		within 72 hours, incl. reduced hourly rate	within 48 hours, incl. reduced hourly rate
Warranty		no warranty extension	+ 12 months
Individual spare parts stocks		upon request	
DXF training Remote		one training session	
Software update		as necessary (but excluding hardware/PC or operating system replacement)	

Call us now
Tel.: +49-2772 / 505 1717
servicesales@rittal.de

FRIEDHELM LOH GROUP



Rittal – The System.

Faster – better – everywhere.



No-one knows your machines better than the manufacturer

Rittal Manufacturer's Service specialists safeguard the availability and performance of your machine – at plannable cost.

10.2018

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Advantage through availability

Preventive maintenance to keep production running smoothly.

Unplanned downtimes cost much more money and time than planned maintenance.

Your machines represent the heart of your business. Unplanned downtime can easily lead to delivery bottlenecks, leaves your customers dissatisfied and literally costs you money.

With our individual service concepts, we safeguard the availability of your Perforex machining centre BC, Perforex laser centre LC or Secarex cutting centre.









Optimum support – direct from the manufacturer

Remain competitive by relying on the expertise and commitment of our highly qualified service technicians.









Enjoy the constantly high quality of service provided by Rittal. Our service technicians undergo regular training and are in permanent contact with the technical

departments. You can thus rest assured that your machines will function exactly the way you expect.

The benefits of preventive maintenance

-  Maximum production reliability and a long service life for your machines
-  Rittal Manufacturer's Service – qualified Rittal service technicians
-  Plannable costs – fixed and transparent terms, including a reduced hourly rate
-  Fast problem rectification and guaranteed response times
-  We are on hand to assist you around the clock
-  Remote service
-  Maintenance in accordance with DIN 31 051/DIN EN 13 306
-  Original spare parts

Elements of preventive maintenance

-  Visual inspection and assessment of the general condition
-  Elimination of contamination
-  Lubrication and adjustment of mechanical moving parts
-  Checking of master reference values
-  Checking of calibration
-  Check for damage to limit switches and sensors
-  Checking of drilling accuracy
-  Checking of software versions and – if necessary – installation of software updates



Upon completion of the maintenance, a meeting is held to present our findings on the current machine condition. Items which display significant deviations can then be discussed with you on site.